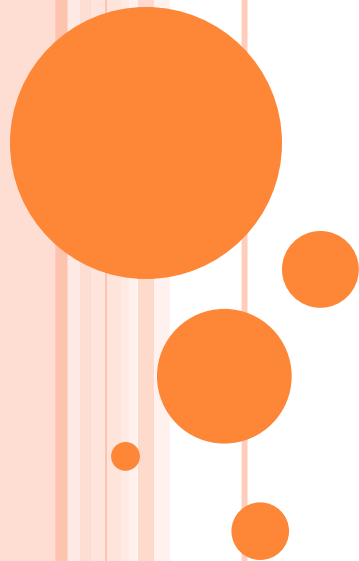


# THE STUDENT VOICE – DATA-DRIVEN FEEDBACK

**Guy Perring**  
Regional Director  
i-graduate

**Simon Leung**  
Associate Dean(Development)  
CPCE, PolyU

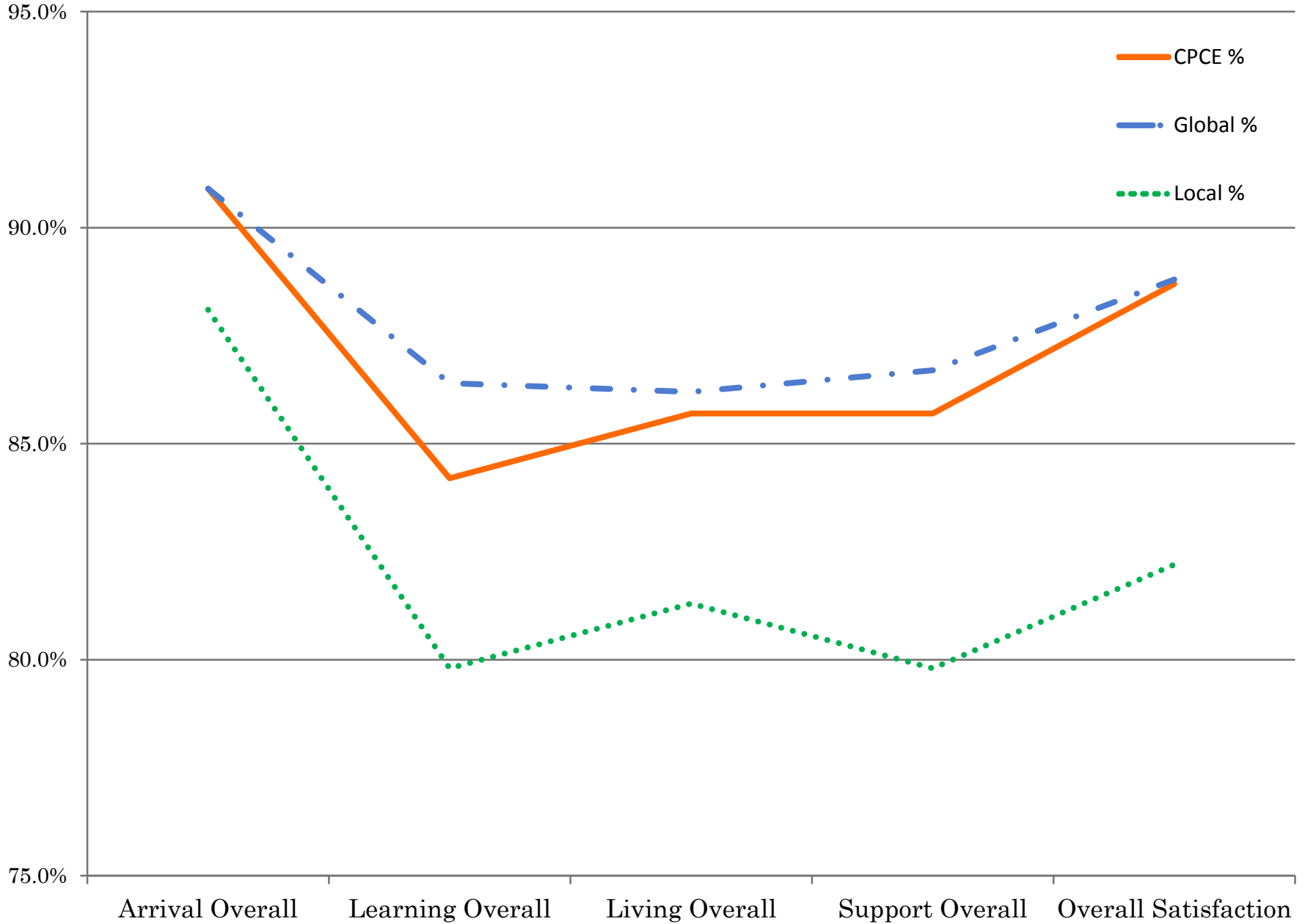
17 November 2016



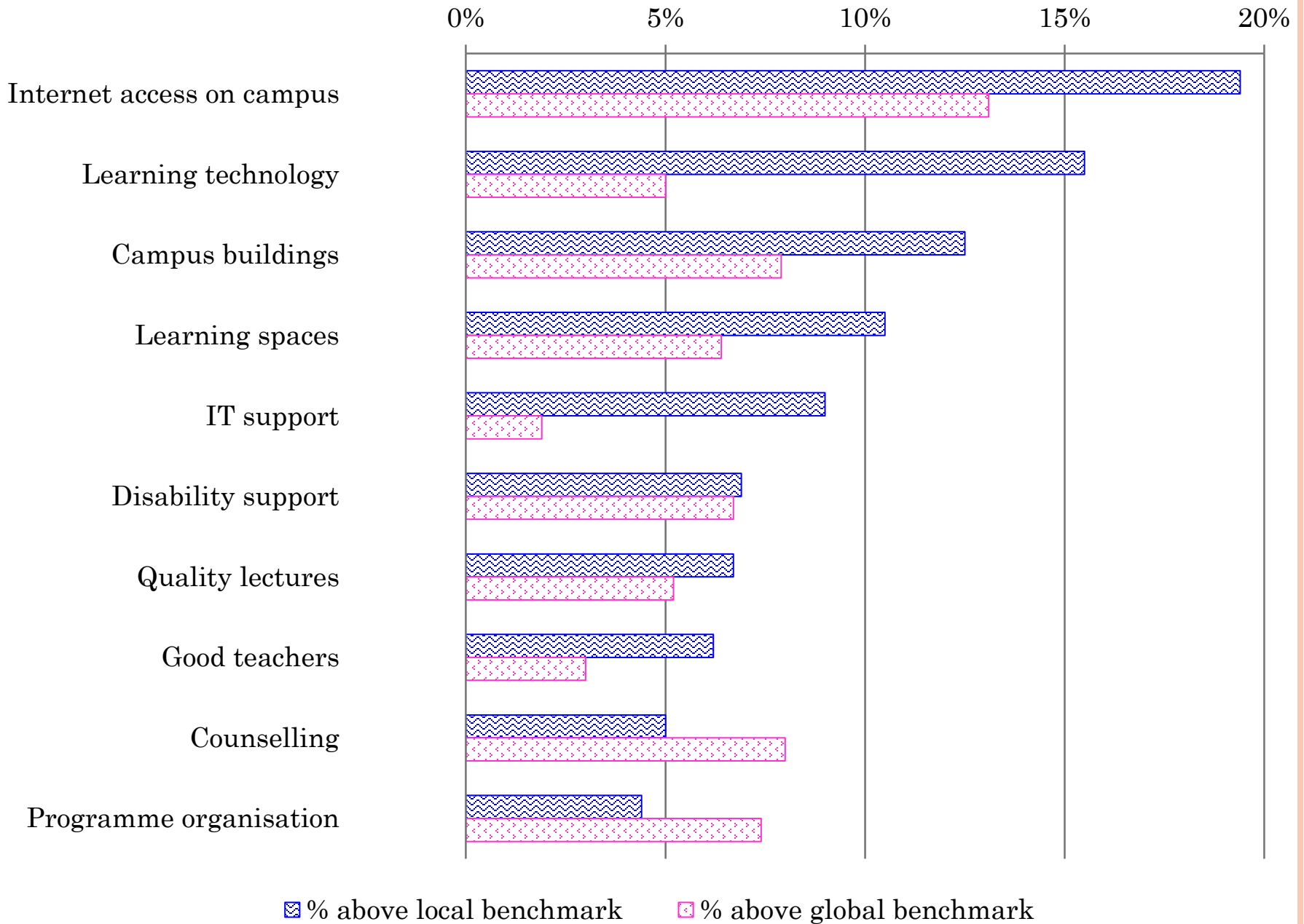
# STUDENT BAROMETER AUTUMN 2015

- A **global survey** of student experience conducted by the independent research company “i-graduate”
- **Core questionnaire** covers arrival, learning, living, support, recommendation, application and choice of university / institution
- Semi-standardized **online questionnaire** format, adapted for each partner university/institution
- Students invited to feedback from September to November 2015
- 237,586 students responded from 172 universities / institutions in **18 countries**
- 1,453 students from **CPCE’s HKCC and SPEED** responded to the survey
- University / institution-specific results compared against **local and global benchmarks**

# Overall Satisfaction Results for i-graduate Survey



## Performing Well Above Local / Global Benchmarks



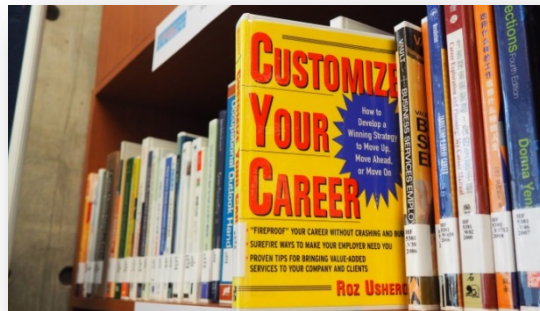
# RIDING ON THE FEEDBACK OF STUDENTS



## STRENGTHENING STUDENT DEVELOPMENT – ACTIVITIES, SERVICES AND FACILITIES

CPCE STUDENT AFFAIRS OFFICE (CSAO)

學生事務處



# 10 SERVICE THEMES



# THANK YOU

